Document Number: FBF24.03.5.3 Chapter: Blue Cross and Blue Shield Service Benefit Plan

To file an appeal with OPM

2024 Blue Cross and Blue Shield Service Benefit Plan - FEP Blue Focus Section 3. How You Get Care If you disagree with our pre-service claim decision:

To file an appeal with OPM

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After we reconsider your pre-service claim, if you do not agree with our decision, you may ask OPM to review it by following Step 3 of the disputed claims process detailed in Section 8 of this brochure.

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